### CME and CE Information

In support of improving patient care, this activity has been planned and implemented by School-Based Health Alliance and Moses/Weitzman Health System, Inc. and its Weitzman Institute and is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Through Joint Accreditation, credits are also available under the following bodies:

- American Academy of PAs (AAPA)
- American Dental Association's Continuing Education Recognition Program (ADA CERP)
- American Psychological Association (APA)
- Association of Social Work Boards (ASWB)
- Commission on Dietetic Registration (CDR)

### Financial Disclosures

- With respect to the following presentation, there have been no relevant (direct or indirect) financial relationship between the presenters/activity planners and any ineligible company in the past 24 months which would be considered a relevant financial relationship.
- The views expressed in this presentation are those of the presenters and may not reflect official policy of Moses/Weitzman Health System, Inc. or its Weitzman Institute.
- We are obligated to disclose any products which are off-label, unlabeled, experimental, and/or under investigation (not FDA approved) and any limitations on the information that are presented, such as data that are preliminary or that represent ongoing research, interim analyses, and/or unsupported opinion.



# Leveraging Artificial Intelligence (AI) Generative Tools to Support Community Outreach and Innovations

Yubelly Perez, MS
Program Manager
St. David's Foundation

# Kahoot Survey



# St. David's Foundation – Mobile Dental Program

Provides accessible, evidence-based free oral healthcare in Central Texas

40 clinical and operations staff, 10 dental vans

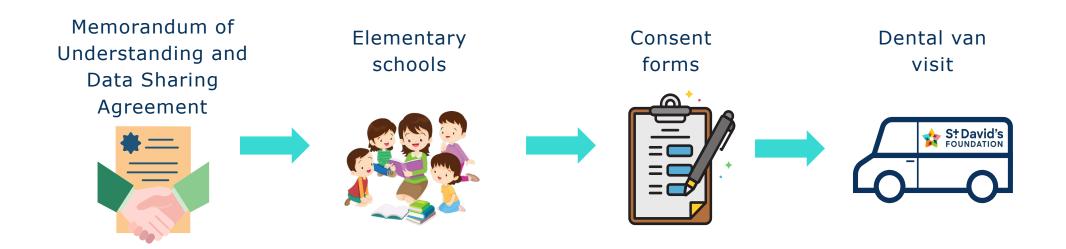
Partnerships with six public school districts and three charter school networks within Central Texas

4,000+ elementary students receiving diagnosis, treatment, prevention, and oral health education





# St. David's Foundation – Dental program and Outreach Model





# St. David's Foundation – Dental program and Outreach Model

01 As:

#### Assets



Independent School Districts and Charter Schools staff, families and students

02 Build trust



By extending invitations, engaging in productive dialogue, making solid commitment, and taking ownership

03 ollaboration



By communicating effectively, making meaningful contributions, understanding the capacity of our partners, and being accountable for our actions

04 a aptability



Gain a deep understanding of both internal and external challenges while also recognizing the culture of each partner involved.





# What is Artificial Intelligence (AI)?

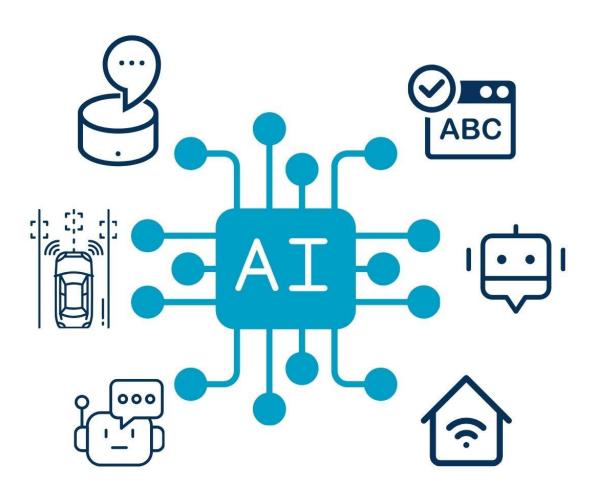
### According to IBM

- Artificial intelligence, or AI, is technology that enables computers and machines to simulate human intelligence and problem-solving capabilities.
- On its own or combined with other technologies (e.g., sensors, geolocation, robotics) AI can perform tasks that would otherwise require human intelligence or intervention.
- Digital assistants, GPS guidance, autonomous vehicles, and generative AI tools (like Open AI's Chat GPT) are just a few examples of AI





# **AI** implementation





## Why AI for community outreach?



#### **Dental Exam**

St. David's Foundation Mobile Dental Program has implemented new guiding principles that require a shift and **no longer offer the initial dental exam.** 



### **Planning**

Schools participating in the mobile dental program have not been visited for at least three years. The rotation used to be every other year.



### School staff

Texas schools face challenges like high staff turnover, budget cuts, and hiring freezes. Additionally, **55% of staff had not engaged** with the mobile dental program before.



#### **Teachers**

The mobile dental program collaborates closely with teachers. However, this school year, over 68% of teachers have not previously partnered with the dental program.

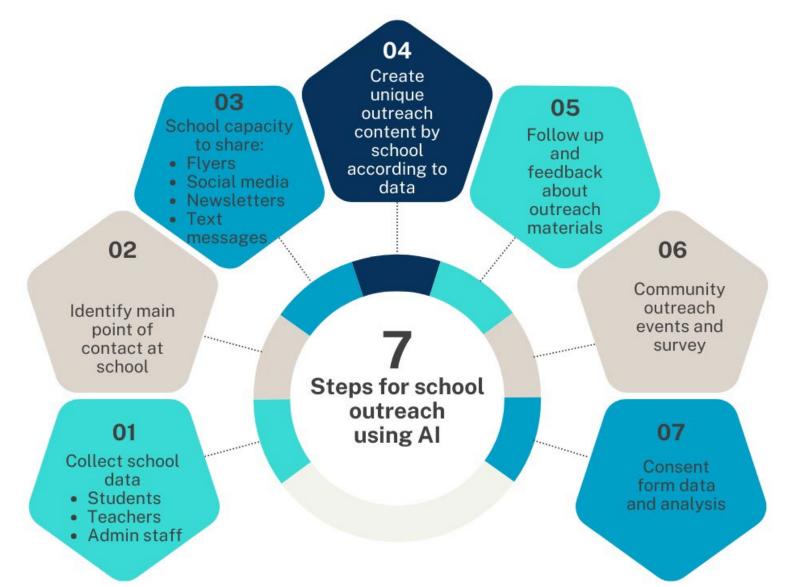


#### **Consent forms**

The mobile dental program estimates the number of consent forms required for each school based on historical data and the specific treatment needs of the students at each school, the goal for this school year was 3,400 consent forms



## Outreach strategy and AI





## Outreach strategy and AI









#### **GRAPHIC DESIGN**

Canva AI
assistant and
templates to
create flyers,
handouts, social
media messages



Create social media content for targeted audiences: schools, parents, students

### ATTENTION GRABBING

Write attentiongrabbing email messages, and generate replies, and follow ups

### CONTEXT

Flag potential issues in the text and make context-specific suggestions







### **Outreach Tool Kit**

### Flyers (Canva, Grammarly)





#### dentists provides:

- X-rays
- Full exams
- Sealants
- Cleanings
- · Treatment for cavities
- Local anesthesia only (Sedation

#### Presidential Meadows Elementary will be visited by the

- dental program this school year Any student enrolled in Kinder to 5<sup>th</sup>
- grade can participate If your school has 6th grade these
- students can also participate No need to call to make an
- appointment Students will receive a free dental visual exam first, and then treatmen
- at the vans (only if referred) Dental program doesn't bill insurance there are no requirement to participate

Follow these recommendations from our dentists to have a good oral

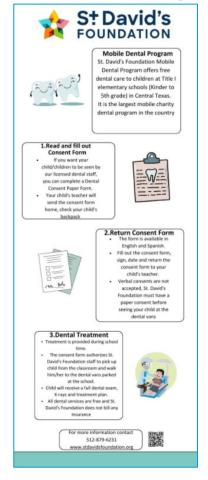
- Brush your teeth twice a day with fluoride toothpaste
- Clean between your teeth daily, using dental floss
- Eat healthy foods and limit sugary beverages
- See vour dentist at least twice a

#### CALL 512-879-6231 FOR MORE INFORMATION





### Consent form and van arrival reminders (Canva, Grammarly)







### **Outreach Tool Kit**

### **Social Media (Social Bee and Canva)**

- Wow, we have exciting news! ♠ ♠ This school year, our campus will receive free dental services from St. David's Foundation Dental Program! ♠ ➡ Let's ensure children get the quality oral healthcare they deserve! #StDavidsFoundation #HealthySmiles #OralHealthcare ♠ ♥
- We are thrilled to announce that our school has partnered with St. David's Foundation Dental Program to provide FREE dental services to our students! ((a) This is such an amazing opportunity for our Title I elementary schools. #OralHealthMatters



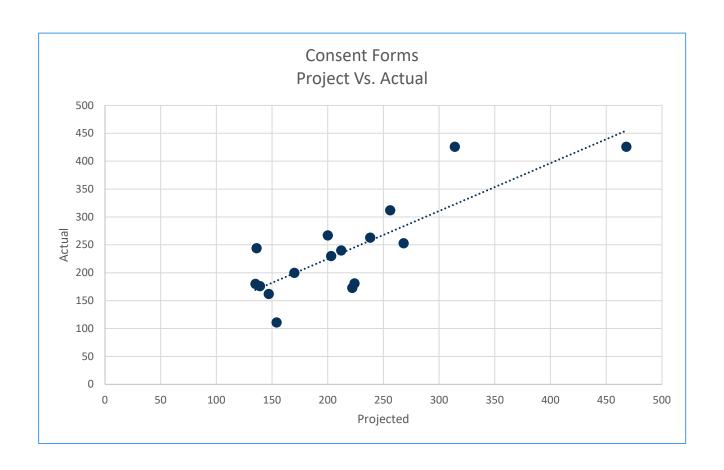
- Hey parents! Don't miss out on this amazing opportunity for your child to receive FREE dental treatment! Simply check your child's backpack for the consent form, sign, date it, and return it to school. Let's prioritize our little ones' oral health! #FreeDentalCare #SmileBright #HealthyTeeth
- Smile, it's time for dental care! ⊕ ♠ ★ St. David's Foundation will provide free dental treatments to our students. Together, let's spread smiles and make a difference in our community! ♥ #FreeDentalCare #SpreadingSmiles #StDavidsFoundation





### **Outreach data analysis**

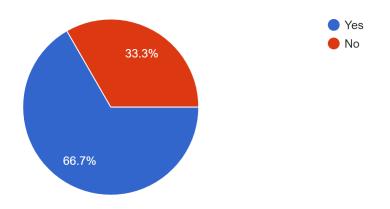
Projected	Actual
3,400 consent forms	3,900 consent forms
18 outreach events	28 outreach events
Average event attendance: 42 67% of events after school hours	



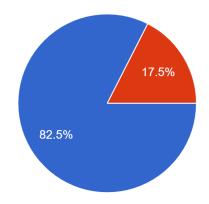


### Outreach data analysis

Have you heard about the St. David's Foundation mobile dental program before? 42 responses

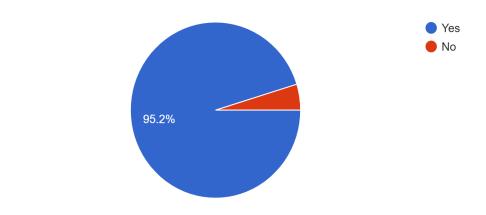


Did you return the form back to the school? 40 responses

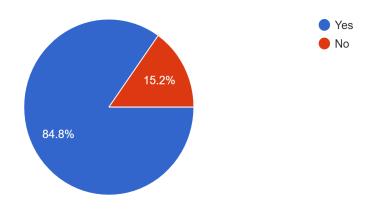




Did you receive a dental consent form, sent by your child's teacher? 42 responses



Did you consent to dental treatment for your student ? 33 responses



### **Ethical considerations**

- Privacy and data security
- Bias
- Manipulation and transparency
- Copyright



### What's next?

- Online consent form
- Back to school events
- Data review Teacher and administrative staff turnover
- Meta AI
- Demo





